

Collaborative Agency Survey, Page 1

As concerned members of the community and representatives for children who have been abused or neglected, we want to know how you think we are doing. Please take a few minutes to answer the following questions about the CASA program.

Please evaluate the CASA program in general and not a specific volunteer. The results will provide feedback to us to help improve our program.

Please circle the response that best describes your experience.

1. CASA Volunteers are prepared and ask good questions.			
strongly agree	agree	disagree	strongly disagree
2. CASA Volunteers explain their role			
strongly agree	agree	disagree	strongly disagree
3. CASA Volunteers conduct themselves professionally.			
strongly agree	agree	disagree	strongly disagree
4. I believe CASA Volunteers have a positive reputation in the community.			
strongly agree	agree	disagree	strongly disagree
5. I believe CASA Volunteers influence decisions made for the children they serve.			
strongly agree	agree	disagree	strongly disagree
6. CASA Volunteers ask good questions.			
strongly agree	agree	disagree	strongly disagree
7. CASA Volunteers seem to understand the court and child welfare system.			
strongly agree	agree	disagree	strongly disagree
8. CASA Volunteers have a good understanding of the needs of the children.			
strongly agree	agree	disagree	strongly disagree
9. I respect the opinions of CASA Volunteers			
strongly agree	agree	disagree	strongly disagree
10. I think CASA Volunteers make a difference with the children they serve.			
strongly agree	agree	disagree	strongly disagree
11. I would like to see more children served by the CASA program.			
strongly agree	agree	disagree	strongly disagree
12. I believe CASA Volunteers are working for the best interest of the child.			
strongly agree	agree	disagree	strongly disagree

Please indicate your role/job.

- Judge
- Attorney
- Mental Health agency
- Child Welfare Worker
- Therapist
- Group Home Staff
- School Personnel
- Other _____

Do you think you have a clear understanding of the role of a CASA volunteer? o yes o no

Have you worked with a CASA volunteer? o yes o no

In what ways could CASA Volunteers better serve children?

In what ways could CASA Volunteers work better with you?

Please describe a situation in which the CASA was very helpful?